

Attached Accompanying Statement

The following are the measures put in place by the carrier (herein referred to as "the company") to protect CPNI from pretexting. The company understands that the three common types of "pretexting" are **identity theft, selling personal data for profit without authorization by the owner or using some other method for snooping for information whose release was not authorized by the owner of the information.**

- I. Pretexting via identify theft
 - (A). Identify theft via theft of physical hardware containing CPNI Data
Guarding Measures:
The company utilizes physical security such as locks and security surveillance to protect physical hardware and limits physical access to authorized personnel. Also, certain portable hardware such as laptops have security features that provide additional security.
 - (B). Identify theft via hacking/virtual intrusion of systems that carry CPNI
Guarding Measures:
The company utilizes security software to detect and prevent unauthorized access via hacking and other virtual methods.
- II. Pretexting via some other method for snooping for information whose release was not authorized by the owner
 - (A). Snooping via social engineering/ impersonation/false identification
Guarding Measures:
The company's customer service personnel (*the individuals most likely to be the targets of social engineering*) have specific policies that they must follow to identify that they are in contact with the owner of the CPNI data prior to discussing or revealing CPNI.
 - (B). Snooping by personnel not authorized to access data
Guarding Measures:
The company limits access of CPNI to authorized personnel only.
- III. Pretexting by selling CPNI for profit without authorization by the owner
 - (A). Selling CPNI data by the company with other companies
Guarding Measures:
The company does not share CPNI data with other companies for marketing and profit purposes.
 - (B). Sharing CPNI data for profit/marketing purposes by the company with sister companies, subsidiaries, parent companies or joint venture entities
Guarding Measures:
See page 4 to 8 for details (items 1 to 18).

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